



February 22, 2019

Dear Valued Customer:

We take great pride in providing comprehensive and specialized distribution solutions for the Canadian marketplace. TForce Integrated Solutions is committed to doing our best, and as your trusted Canadian transportation solution provider, we thank you for your business and partnership.

TForce Integrated Solutions is implementing a change with the pricing mechanism for non - conveyable freight traveling within our national network. Effective March 25, 2019, the following definition and price structure will take effect. Please see the following amendment to our terms and conditions:

8.0: Non Conveyable Surcharge: A non – conveyable surcharge of \$10 per piece will be applied if that piece cannot be safely placed on mechanical conveyor belt. Pieces that would normally be included by the designation are:

- a) Non-Packaged Goods: Unboxed goods (excluding letters and packs, totes and document shipments) and/or items not fully encased in an appropriate shipping container including but not limited to tires, pails & shrink-wrapped items (skids not included.)
- b) Over length Pieces: Items that equal to/or exceed five feet in length, and/or overall package size of 165 inches (length plus girth).
- c) Discretionary/Fragile Items: Items which due to their size, shape, packaging, contents, etc., (including but not limited to liquids, glass, ceramics) that TForce deems not suitable for sorting and/or handling using TForce' conveyable sort.

For a), b) and c) this charge does not apply to items shipped on a skid and marked "Do Not Breakdown", which are assumed to not move on an automated conveyor (LTL shipments).

- d) Any piece with one dimension longer than 96".

Please note that when your contract renews on its anniversary date, these documented changes will appear within the new agreement. Until that time, please be advised that this update provides notice and detail of the upcoming change. For more details, please visit: <http://www.tforce-solutions.com>.

If you utilize a 3<sup>rd</sup> party freight payment company for EDI invoicing, please communicate these forthcoming changes and advise them to contact [edisupport@tforce-solutions.com](mailto:edisupport@tforce-solutions.com) for clarification on any required ANSI X12 Transaction 210 invoice changes.

Thank you for your business, trust and partnership.

Sincerely,

Mike Hover, Vice President and General Manager